

LIMITED ONE-YEAR WARRANTY

COVERAGE:

The Teardrops NW Company (“Teardrops”) warranty covers this recreational vehicle (“RV”) for a period of one (1) year from the date of purchase by the first retail owner. This limited warranty covers defects in materials and workmanship supplied by and attributable to Teardrops NW manufacturing and assembly of the RV, only when the RV is used for its intended purposes of recreational camping.

IN ADDITION, SINCE IT IS REASONABLE TO EXPECT THAT THE RV WILL NEED SOME SERVICE DURING THE WARRANTY PERIOD, THIS WARRANTY DOES NOT EXTEND TO FUTURE PERFORMANCE. IT ONLY SETS FORTH WHAT TEARDROPS NW WILL DO AND DOES NOT GUARANTEE ANYTHING ABOUT THE RV FOR ANY TIME PERIOD

Teardrops NW is not responsible for any undertaking, representation, service agreement, or warranty beyond what is expressly set forth in this Limited Warranty. Transferability: This Limited Warranty may be transferred by the first retail purchaser to a subsequent retail purchaser; however, the warranty shall in no way be extended beyond the one (1) year coverage period. In order to receive the coverage as described above, after purchasing the RV you may go to our website at www.teardropsnw.com and provide Teardrops NW your VIN, name, address, phone, and email address (proof of purchase may be requested). You may also notify Teardrops NW of the transfer by phone at 503-385-1227 or by email at teardropsnw.com.

REPAIR REMEDY:

If within the one (1) year limited warranty period a defect in materials or workmanship is found to exist that is not excluded from coverage, Teardrops NW sole and exclusive obligation shall be to repair the same. As a limited back-up remedy in the event the RV cannot be repaired, after receiving a reasonable opportunity to repair, Teardrops NW may, at its option, either (i) pay you the diminution in value damages, or (ii) provide a similar

replacement recreational vehicle, less a reasonable allowance for the owner's use of the original RV. Please note that any performance of repairs after the coverage period expires or any performance of repairs to those portions of your RV excluded from coverage shall be considered "good will" repairs, which shall not alter the express terms of this limited warranty.

DISCLAIMERS, LIMITATIONS, AND EXCLUSIONS:

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS

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TEARDROPS NW WILL NOT BE RESPONSIBLE OR LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE THAT RESULT FROM ANY DEFECT IN THE RV. THE DISCLAIMER OF CONSEQUENTIAL DAMAGES IS NOT DEPENDENT UPON THE WARRANTY FULFILLING ITS ESSENTIAL PURPOSE. ANY ACTION TO ENFORCE ANY PORTION OF THIS LIMITED WARRANTY, OR ANY IMPLIED WARRANTY, MUST BE COMMENCED WITHIN SIX (6) MONTHS AFTER EXPIRATION OF THE ONE (1) YEAR LIMITED WARRANTY PERIOD OR THE ACTION WILL BE BARRED BECAUSE OF THE PASSAGE OF TIME. ANY PERFORMANCE OF REPAIRS SHALL NOT SUSPEND THIS LIMITATION PERIOD FROM EXPIRING. SOME STATES DO NOT ALLOW LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY LASTS, OR ALLOW THE EXCLUSION OF LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES,

SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU. SOME STATES ALSO DO NOT ALLOW THE REDUCTION IN THE STATUTE OF LIMITATIONS, SO THEY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

WHAT IS NOT COVERED - THIS LIMITED WARRANTY SHALL NOT APPLY TO:

- Routine maintenance including, without limitation, caulking, re-caulking and waxing of the body of the RV, tightening screws, brake squeak/lock-up/adjustment, latches, locks, combustion systems, changing fuses, or light bulbs, and maintaining the air conditioning and heating systems;
- Adjustments to all doors, drawers, locks, latches, slide outs, awnings and window treatments beyond 90 days after retail sale;
- Equipment, products, components, appliances, or accessories not manufactured by Teardrops NW;
- RV's used for business, rental, commercial, residential, or disaster relief purposes, or any purposes other than recreational travel and family camping;
- RV's which are not originally purchased through an authorized dealer or those purchased through auction, repossession, salvage or an otherwise damaged or distressed condition;
- **Damage or loss caused in whole or in part by the misuse, abuse, neglect, theft, vandalism, product modification, improper customer or dealer installation, improper stowing of equipment, overloading or improper balancing of the load, low or high voltage, unauthorized repair or failure to follow instructions supplied with the RV;**
- Damage or loss caused in whole or in part by the unauthorized attachments, modifications or alterations to the structure, body, pin box, or frame of the

RV including but not limited to trailer hitches for towing, or platforms for supporting cargo;

- Any fading or die lot changes of fabrics or carpet or cosmetic issues with the roof material(s) or its installation;
- Design defects; Redesign/Re-construction of any part of the RV; or anything related to wheel or axle alignment;
- Rust or corrosion due to the environment; and any broken glass damage;
- Damage or loss caused in whole or in part by animals, exposure to natural or atmospheric elements, corrosive chemicals, ash or fumes generated or released by vehicles, collision, road hazards, rock chips, condensation, or any other source;
- Damage or loss caused in whole or in part by the willful or negligent acts of the driver of the vehicle pulling the RV, an accident involving the RV, or the condition of any road surface;
- Damage or loss to the RV caused in whole or in part by the tow vehicle selected by the owner, owner's operation or use of the tow vehicle, improper selection or installation of towing hitch on tow vehicle, weight distribution, sway control or equalizer equipment, or damage to the owner's tow vehicle;
- Any injury, loss or damage due to mold or fungi; and
- Any RV licensed, registered, or primarily used outside the USA or Canada.

DEFECTS V. DAMAGE

Please note the distinction between “defect” and “damage” as used in this Limited Warranty: “Defect” means the failure of the workmanship performed and/or materials used to conform with the design and manufacturing specifications and tolerances of Teardrops NW. Defects are covered because Teardrops NW is responsible; on the other hand, Teardrops NW has no control over “damage” caused by such things as improper towing, collision, misuse and lack of maintenance which occurs after the RV is delivered to the

owner. Therefore, “damage” for any reason which occurs after the RV is delivered is not covered under this warranty. Maintenance services are also excluded from the warranty because it is the owner’s responsibility to maintain the RV.

APPLIANCE AND COMPONENT WARRANTY SERVICE/ADMINISTRATION

Appliance and component manufacturer warranties, if any, are separate from Teardrops NW Limited Warranty. Teardrops NW administers those warranties only during the Teardrops NW one (1) year coverage period except for tires, batteries, generators, and ASA supplied electronics. All warranty service claims on components must therefore be directed during the one (1) year coverage period to Teardrops NW through Teardrops NW service center. **After the Teardrops NW coverage period expires, all appliance and component warranty claims must be directed to the respective appliance and component manufacturers.** Teardrops NW is not warranting any appliance or components. In no way shall Teardrops NW Limited Warranty be modified or amended by this provision.

[DANGER]

Never allow passengers to ride in the RV during travel. The RV is not designed to safely carry passengers. This is also prohibited by law in most states in the U.S.A. and provinces in Canada.

This is to acknowledge that you have received the warranty

Print _____

Signature _____