

# Equipment Warranty



## U-Cart Limited Warranty and Service Policy

Subject to the terms and conditions stated herein, U-Cart Concrete Systems ("U-Cart") warrants its equipment to be free from defects in material and factory workmanship to the original owner for a period of six (6) months from the date of shipment from U-Cart's facility.

### Terms and Conditions of Limited Warranty

This obligation is limited exclusively to defective original equipment manufactured by U-Cart and is subject to inspection and analysis by U-Cart to conclusively identify or confirm the nature and cause of failure. Any obligation for warranty replacement parts is limited to the original delivery location of the equipment.

- Within 30 Days of Shipment: Defective U-Cart components will be repaired or replaced free of charge to the original owner within thirty (30) days from the date of shipment.
- Beyond 30 Days and up to Six Months: Defective U-Cart components will be replaced at no charge for the part itself, with all shipping costs and service-related fees to be paid by the customer.

### Third-Party Components

Components purchased by U-Cart from other manufacturers are not covered under this warranty. For any warranty claims related to third-party components, customers must pursue remedies directly with the original component manufacturer, according to their specific warranty policies.

### Warranty Scope and Limitations

U-Cart's responsibility is limited to the repair or replacement of its own manufactured equipment or parts and does not extend to labor, material, freight, or service charges involved in removing equipment for return to U-Cart's facility.

### Liability Disclaimer

U-Cart is not responsible for any physical or economic losses, injuries, or property damage arising from the use, installation, or failure of U-Cart products. This warranty does not extend coverage to any damages arising from misuse, negligence, improper installation, inadequate maintenance, accidents, fire, water damage, or acts of nature.

U-Cart reserves the right to make improvements in materials and design of its products without notice and is not obligated to incorporate such changes in previously manufactured equipment.

### Conditions That Void Limited Warranty

This warranty shall not apply to equipment that:

- Has had unauthorized repairs or modifications.
- Has been subjected to misuse, negligent handling, improper maintenance, or damage by fire, water, or other environmental factors.
- Was installed by anyone other than an authorized U-Cart representative.
- Has serial numbers that have been altered or removed.
- Shows normal wear items, including natural wear and tear, fading of paint or coatings, and degradation of rubber or other materials due to environmental exposure.

### Freight Carrier Damage

Claims for equipment damaged in transit must be directed to the freight carrier. Visible damage should be reported immediately. Concealed damage should be reported within fifteen (15) days of receiving the shipment in accordance with the freight carrier's policies.

**THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION OF THE PRODUCT.** This warranty statement sets forth the extent of our liability for breach of any warranty or deficiency in connection with the sale or use of the product. It is understood that we will not be liable for consequential damages of any nature, including but not limited to, loss of profit, delays or expense, whether based on tort or contract.

*Turning Quality into Concrete...*

## Return Procedures for Warranty Coverage

1. The customer must contact the U-Cart parts department and notify them of a possible warranty claim.
2. In coordination with a U-Cart representative, the parts needed to repair the equipment will be identified.
3. U-Cart will create a Sales Order indicating a possible warranty claim for the parts in question.
4. The customer is responsible for all shipping charges to and from U-Cart's facility. If warranty coverage is determined, a credit for the part cost will be issued to the customer.
5. The customer must return the faulty parts to U-Cart within 30 days of receiving the replacement parts. Returned parts without an RMA (Return Merchandise Authorization) will not be eligible for warranty coverage.
6. U-Cart will evaluate the returned part for warranty coverage. If the part qualifies, U-Cart will issue credit for the part's value only. All other costs, including shipping, will remain the customer's responsibility.

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**U-Cart** 2490 Ewald Ave SE, Salem OR 97302  
Phone: 503-434-4444 Fax: 503-434-5888 [www.cart-away.com](http://www.cart-away.com)